

Moving Into Kingston

Tips That May Save Your Life

1. CRIME :

- **Students** are one of the most likely groups to be victims of crime. If your house is easily identifiable as a student house it could be targeted by burglars. Keep the front of your house tidy and clear of rubbish and remember to secure all windows and doors when you are out of the building, especially in the summer.

2. INSURANCE :

- **When** moving into a shared accommodation or flat make sure to think about protecting your belongings by getting Content Insurance or ask your parents if you are covered under their insurance policy.

3. GAS LEAK :

- a. **Make** sure your landlord provides you with a copy of the gas safety certificate for your house. Carbon monoxide can kill. If you smell gas please:
 - * open all windows
 - * leave the house
 - * Do not smoke in the vicinity
 - * call the gas emergency number : **0800 111 999**
- b. **Also** ask your landlord to fix a smoke detector in your house if you don't have one already.

4. TAXI :

- **Unbooked** minicabs are illegal. You may be approached by minicab drivers seeking passengers or offering a service; avoid this as these are unsafe, unlicensed, uninsured and illegal and you put yourself in danger if you use these services.
- **Do not travel alone in a taxi if you are intoxicated. Do not leave your friend in a taxi unattended if he or she is unconscious.**
<http://www.tfl.gov.uk/tfl/gettingaround/taxisandminicabs/taxis/default.aspx>

5. PERSONAL SAFETY :

- **Always let someone know where you are going and when you will be back**
- **Never leave your drinks unattended and never accept drinks without seeing it poured or made.**
- **Do not walk alone in poorly lit areas. Avoid using your phone in isolated areas. Remember texting can distract you from your surroundings.**
- **Register your electronic device serial numbers and mobile phone IMEI with www.immobilise.com. This will assist you in the recovery of stolen items**
- **Never let your credit or debit card out of your sight in shops and restaurant to avoid cloning and copying. Never reveal your pin number to anyone including your best friends.**
- **Remember what goes online stays online! Don't say or publish anything that may cause you embarrassment later. Clicking on 'delete' doesn't mean it is erased from the World Wide Web !**

Tips On Becoming The Next Door Neighbour:

1. GET TO KNOW YOUR NEIGHBOURS:

- a. **Find** out if there is a residents association on your street and introduce yourself. Also find out if there are any street rules you may need to know.
- b. **Respect** your neighbours' lifestyles. Be considerate when having a party, inform your neighbours in advance and agree to a reasonable finishing time. Please be aware that you are responsible for your guests. Make sure that your guests **respect** your neighbours when they visit your home.
- c. **If** there is a garden where you are living speak to your landlord about the maintenance. If the responsibility falls to you please make sure it is kept neatly. If you don't you may find that you will be charged to clear it when you move out.
- d. **You** are now part of the community and having a good relationship with your neighbours will make your stay in Kingston a pleasant one. Don't be afraid to have regular contact with your neighbours.

2. NOISE :

Be considerate of the noise when playing music, games, watching television or coming home after a night out, the noise might be disturbing to your neighbours. Remember your neighbours are only trying to keep their children asleep, get rest for an early start to work or just relax in their own home.

3. RUBBISH :

Find out from your landlord or neighbours when the rubbish and recycling are collected. Please make sure your rubbish is properly tied up and put in bins otherwise foxes may get to it and you will be left with a mess to clean up. Recycle as much as you can. If there is no rubbish bin when you move in contact your landlord or Kingston Council.

4. TRANSPORT:

BUS : Kingston University provide free busses for all University students to all campuses. [Kingston University Bus Route](#) .

BIKE : IF you have a bike, please make sure you have a proper bay to park your bike in so that it doesn't block any entrances or exits or lean against a fence shared with your neighbour.

CAR : If you have a car, be aware that parking space in Kingston is limited and can be quite expensive. You may find it cheaper to purchase a parking permit from Kingston Council [Parking in Kingston](#) . If you have a car please make sure you keep to the speed limit and be extra cautious when driving in a residential areas.

Please be aware that if your neighbour reports you to the council or to the University, you may face penalties from both parties.

Key contacts

1. KUSU Citizens Advice Bureau cab@kingston.ac.uk
Drop-in sessions : Tuesday 11am – 1pm
Wednesday 1pm – 2.30pm
Thursday 11am – 1pm
2. Kingston Upon Thames Citizens Advice Bureau www.kcabs.org.uk t: 0203 166 0953
3. Gas - National Grid www.nationalgrid.com t: 0870 608 1524
4. Electricity – UK Power Networks <http://www.ukpowernetworks.co.uk/> t: 0845 601 5467
5. 24 hour Gas emergency number : t: 0800 111 999
http://www.adviceguide.org.uk/england/consumer_e/consumer_energy_and_water_supply_e/consumer_energy_supply_e/consumer_energy_and_your_home_e/consumer_electricity_and_gas_safety_e/gas_and_carbon_monoxide_leaks.htm
6. Recycling www.kingston.gov.uk/recycling
7. TV Licence www.tvlicensing.co.uk/students
8. Vote Registration www.kingston.gov.uk/register_to_vote t: 0208 547 5026
9. Housing Advise service
www.kingston.gov.uk/info/200183/housing_tenants_and_homeowners
10. Kingston Environmental Health
www.kingston.gov.uk/info/200193/environmental_health
11. Noise Pollution
www.kingston.gov.uk/info/200193/environmental_health/196/noise
12. Public Transport
www.kingston.gov.uk/info/200194/parking_transport_and_streets
13. Kingston Neighbourhood and community
www.kingston.gov.uk/info/200169/your_neighbourhood_and_community
14. Police Safer Neighbourhood Team <http://content.met.police.uk/Home>
t: 0300 123 1212 or 999
15. London Transport <http://www.tfl.gov.uk/>
16. Night bus <http://www.tfl.gov.uk/gettingaround/maps/buses/pdf/kingston-night.pdf>